

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Rio Vista Ranches Failed to Complete Lead Service Line Inventory

All community water systems and non-transient non-community water systems are required to submit an initial inventory to their state or primacy agency **by October 16, 2024**. We failed to submit the initial lead service line inventory by the due date. As our customers, you have a right to know what happened and what we are doing to correct this situation.

**Service line inventories are the foundation from which water systems can take proactive steps to address lead service lines. Establishing an inventory of service line materials and identifying the location of lead service lines are key steps in getting them replaced. **

What should I do?

If you are concerned about having a lead service line (pipe that connects your home to the water main), consult public water system. To learn how to find lead pipes in your home go to: [Protect Your Tap: A quick check for lead \(https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead-0\)](https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead-0)

Although there is no confirmation of having a lead service line, you may wish to speak with a healthcare provider if you have a compromised immune system, have children in your home or are nursing as you may be at an increased risk if a lead service line is found during the initial inventory. For general guidelines on ways to lessen the risk of exposure to lead, reach out to EPA's Safe Drinking Water Hotline at 1-800-426-4791 or visit <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water#health>

What does this mean?

This is not an emergency, as we are in the process of completing the initial lead service line inventory. If it had been, you would have been notified within 24 hours.

You will be notified **within 30 days of finishing our inventory** if any lines are determined to be lead, galvanized requiring replacement, non-lead or are unknown.

What is being done?

Links to the Tier 2 Notice was provided on the utility bills as well as on the City's website.

For more information, please contact City Hall at (928) 763-0166 or 2355 Trane Road, Bullhead City, AZ 86442

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. **

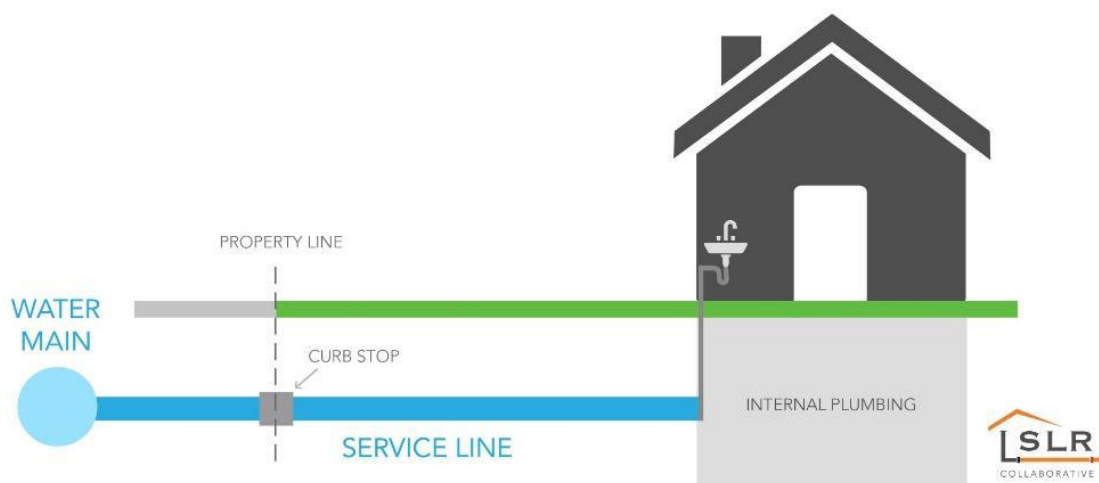
This notice is being sent to you by City of Bullhead City.

State Water System ID#: 04-08-333 Date distributed: August 4, 2026.

Notice of unknown service line material

Rio Vista Ranches Water System is focused on protecting the health of every household in our community. This notice contains important information about your drinking water. Please share this information with anyone who drinks and/or cooks using water at this property. In addition to people directly served at this property, this can include people in apartments, nursing homes, schools, businesses, as well as parents served by childcare at this property.

Rio Vista Ranches Water System is working to identify service line materials throughout the water system and has determined that the water pipe (called a service line) that connects your home, building, or other structure to the water main is made from **unknown material** but may be lead. Because your service line material is unknown, there is the potential that some or all of the service line could be made of lead or galvanized pipe that was previously connected to lead. People living in homes with a lead or galvanized pipe previously connected to a lead service line have an increased risk of exposure to lead from their drinking water.



Identifying service line material

EPA has developed an online step-by-step guide to help people identify lead pipes in their homes called Protect Your Tap: A Quick Check for Lead. It is available at: <https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead>.

Health effects of lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The children of women who are exposed to

lead before or during pregnancy can have increased risk of these negative health effects. Adults can have increased risks of heart disease, high blood pressure, and kidney, or nervous system problems.¹

Steps you can take to reduce lead in drinking water.

Below are recommended actions that you may take, separately or in combination, if you are concerned about lead in your drinking water. The list also includes where you may find more information and is not intended to be a complete list or to imply that all actions equally reduce lead in drinking water.

Use filters properly. Using a filter can reduce lead in drinking water. If you use a filter, it should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter. For more information on facts and advice on home water filtration systems, see EPA's <https://www.epa.gov/water-research/consumer-tool-identifying-point-use-and-pitcher-filters-certified-reduce-lead>.

Clean your aerator. Regularly clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.

Use cold water. Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.

Learn what your service line material is. Contact a licensed plumber to determine if the pipe that connects your home to the water main (called a service line) is made from lead, galvanized, or other materials. [Protect Your Tap: A quick check for lead](#) is EPA's on-line step by step guide to learn how to find lead pipes in your home.

Have your water tested. You may contact a certified laboratory to have your water tested for lead at your own expense. Mohave Environmental Lab (928) 754-8101 is a certified laboratory that can perform the test. Note, a water sample may not adequately capture or represent all sources of lead that may be present. For information on sources of lead that include service lines and interior plumbing, please visit <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water#getinto>.

For more information on reducing lead exposure from your drinking water and the health effects of lead, visit EPA's website at <http://www.epa.gov/lead>.